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"And if you press that button Ginger Lynn does something really cool." John Rhys-Davies and ORIGIN crew at New York Wing III press event.

wing Commander III and beyond

by John McLean

After eighteen months of development, during which more than 140 people worked some 125,000 man-hours, Wing Commander III is finally heading out the door. And not a moment too soon. At a cost of \$4 million, Origin & EA's biggest-ever Interactive Movie will need to kick ass and take names in retail outlets this Christmas in order to repay the company's investment.

Fortunately, advance orders and early public buzz are encouraging. In the inimitable words of Marten Davies, "We're going to blow the doors off worldwide!"

The completion of this massive project also marks the beginning of a new era in the computer game business.

Although live-action video isn't suitable for every title, an increasing number of producers are discovering that real actors can add significantly to the impact of their projects. "Computer games will never be the same," says Chris Roberts. "And we're there to lead the charge."

Yet blending traditional art, programming and audio requirements with a live-action component complicates a project enormously. Alliances between computer game companies and Hollywood actors, agents, unions and crewmembers were unknown a year ago. Now they're becoming a regular part of the interactive landscape.

While landing Hollywood veterans for a production costs

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The reviews are beginning to trickle in on ORIGIN's latest releases, and the report card looks good. We start with Electronic Entertainment, where Peter Olafson looked at the "Doom Killers" that are beginning to hit store shelves. System Shock was high on Peter's list. "A shock to the system. I loved System Shock from the moment I started it. (SS) has atmosphere so thick you could cut it with a laser."

Paul Hyman, who writes for Computer Retail Week, writes about System Shock, "ORIGIN has a sure-fire winner."

"Pagan offers
the most realistic
physics found in
products of this type.
A major player
in the computer
fantasy scene."

Overseas, SS is getting similar raves. "System Shock delights with an addiction factor similar to the Ultima Underworld games," writes Power Play magazine in Germany. In the UK, Chris Buxton, who writes for PC Gamer, gives SS a 90% rating. "Great stuff. Remarkable!" exclaims Buxton. "System Shock, it would seem, has everything. So whether you want to play it as a Doomy blaster or as a meaty role-playing game (or even both at once!), System Shock is up to the job."

Back in this country, Tom McDonald is jumping on the Wing Commander

Armada bandwagon. In the December issue of PC Gamer, Tom listed Armada as one of his favorite modem games. "One of the best arcade titles I've ever played head-to-head," Tom writes. "Armada has it all."

And speaking of the December issue of PC Gamer, the cover has the Wing Commander III cover art on it. The guys at PC Gamer did an excellent job previewing the game. They even included the WC3 demo on the CD that comes bundled with the mag. Bill Trotter did a marvelous write-up inside. "Drop-dead gorgeous graphics," he wrote about Wing III. "The integration of digitized and computergenerated images was utterly smooth and convincing. It is a magnificent achievement in every respect. The acting here is some of the best ever in a PC game." And that's not all, but space limitations prohibit me from going on.

It seems there are many others sitting up and taking notice of Wing III. Bernie Yee had an excellent article on the game in USA Today in the November 2 edition. That was a result of a Wing III press day in New York City last month put on by ORIGIN's Media Relations Dept. While Chris Roberts and Frank Savage demonstrated the game, cast members Mark Hamill, John Rhys-Davies and Ginger Lynn Allen talked to the media. Other media who stopped by to have a look included The Wall Street Journal, Newsweek, Time, Billboard Magazine, Fortune, and Forbes.

Meanwhile, other gaming magazines are singing the praises of WC3. Bill Meyer of Electronic Entertainment writes, "Hold on to your joystick, because Wing Commander III is about to redefine the genre once again."

Bill Kunkel of Electronic Games, not to be outdone, writes,

"The world of interactive entertainment has taken a quantum leap forward."

Charles Ardai, one of those who attended the NYC event, also appears to be in the WC3 fold. "ORIGIN's Wing Commander III heralds a new era in interactive cinema," he exclaims. "Chris Roberts has pulled off the impossible yet again; he's topped not only himself, but the entire industry of which he is a part." And Wing III apparently was music to Charles' ears. "You can hear the soundtrack loud and clear, and it's a beaut: a symphonic overture full of dread and mystery that would do John Williams proud."

Wing Commander III also has been featured on television quite a bit lately. This past weekend VH1 included a story about the game in its movie preview show "Flix." In recent weeks some of the WC3 cast have been plugging the game on national talk shows. Ginger Lynn Allen did just that while she was a guest on the Howard Stern show. And just last week, Malcolm McDowell did the same while he was on the Jon Stewart show. Last month, "The Computer Man," a nationally syndicated computer show, turned the spotlight on WC3.

And WC3 isn't the only Wing Commander drawing the headlines these days. In case you missed it, Computer Gaming World inducted Wing Commander II into its hall of fame. Calling it "one of the most popular games of all times," WC2 joins Wing Commander and three of the Ultimas in the CGW Hall of Honor.

Bill Trotter, who wrote the previously mentioned WC3 article in PC Gamer, was impressed with other games currently under development at ORIGIN. "BioForge," Trotter wrote, "hooked me from the opening scene. A highly original and savagely dramatic tale, told with bold narrative vigor." He also wrote that he's looking forward to the release of Wings of Glory.

Meantime, the reviews keep coming in from several older ORIGIN titles. Trent Ward gave Privateer CD a four rating out of five in CD-ROM Today. "Stunning graphics, crisp digitized sound, and totally absorbing game play."

In PC Magazine, Bernie Yee had lots of good things to say about Strike Commander CD. "A graphically dazzling adventure game/flight simulator. All-out fun."

Finally, there's the all-out coverage we received for Britannia Manor '94. This year's Haunted House was written and talked about ad nauseam, just the way we like it. During the week leading up to opening night, it seemed a day didn't pass without one of the local television stations doing a live report from the house or the tent city that developed down the hill. The Austin American-Statesman ran several stories, as did the Austin Chronicle. And there was plenty of national coverage- Newsweek, Entertainment Tonight, USA Today, and CNN. And it didn't end after the final night. Many of you may have been interviewed by the Fuji TV crew that came to ORIGIN the next week to do a feature on ORIGIN, Richard Garriott and his Haunted House. Their methods may have seemed outrageous (a female reporter dressed in a white tuxedo and chauffeured in a white limo with off-duty Austin police officers posing as security), but you can't argue with the coverage we'll get from the story. Fuji will air the report early next year on a program that is viewed by 25 million people in Japan.

Point Man



Well, the letters are coming fast and (especially) urious once again, most of them dealing with personnel and policy issues. If you haven't found it yet, the old Point Man has a new address on MS Mail, appropriately called "Point of ORIGIN." In fact, I'd like your feedback on the decision to move ORIGIN to Riverplace in a few years. Do you support it? Hate it? Send your comments for the next issue of Point of ORIGIN. Now, on with the letters!

Dear Point Man,

I understand that recently an employee was terminated for "substandard performance" without adequate warning, that is, without having been placed on an Action Plan. He was told by his administrator that an "informal warning"—that is, undocumented conversations, was just as good as a formal Action Plan. The former employee says that he had no idea that his job was in jeopardy.

Just what is company policy with regard to Action Plans and termination?

Signed, Still Active

Dear Active:

This is one of those I sent to HR, that is, **Linda Powers**. Here's her response:

"Employment with Origin is "at will" and may be ended with or without cause, and with or without notice, any time, by either the employee or the company. Having said that, the company does have expectations of managers and employees in dealing with performance-related problems. The manager's role is to recognize the problem and provide feedback to the employee. The communication between the manager and employee may take many forms, including verbal conversations, email, performance review and/or action plans. The employee's role is to be open to feedback and successful in demonstrating performance improvements.

"All termination decisions are taken very seriously. Prior to initiating a termination for cause, the decision is reviewed at several levels within the company. The review process includes the VP of the group, the HR Manager, Mike Grajeda, VP, 'inance and Admin. at Origin and Jim Guiney, VP, HR at Electronic Arts."

Dear Point Person:

What is the Origin/EA policy regarding privacy of internal E-mail transactions? I know in some companies it is routine for 'private' E-mail to be read at random. Is that the case here? How about external E-mail from the Internet?

Fill us in! Curious

Dear Curious:

Sean Kelley, Overlord of All Things Networkable, sends this response:

"We have no policy or plans to read people's email. I personally believe e-mail is the property of the people involved in the correspondence. It is analogous to searching through someone's desk and reading the information contained within.

"I have had to search someone's e-mail at another company because we suspected illegal activity. I did this with the person's manager present and we actually found what we were looking for. I believe we could justify this with some sort of 'probable cause' rationalization.

"External e-mail from the Internet does pose some interesting concerns. When you post something, 'origin.ea.com' or 'Origin Systems, Inc.' is automatically tacked onto the message. Some people could misunderstand what you are saying as representing the views of the whole company. All KLBJ FM morning listeners are already aware of this one!"

Dear Point Man:

I understand the weight room is going to be turned into offices (how many, 6?). Where are the weights going to go, and will we be able to access them?

'asta la veesta, babee Ahnuld

Dear Ahnuld:

You're right: the weight room will be turned into offices to house 4-6 employees, and will most likely change between now and January. Until it creates a problem, the weights will be moved into the cafeteria for employee use. We're looking into a removable divider or draw curtain that can isolate them from the rest of the cafeteria (after all, I wouldn't want to make people watch me exercise while they're eating; it could put them off their food).

HAUNTED MEMORIES

by Brian Martin

By now everyone who works at Origin is aware of Britannia Manor, Richard's Halloween haunted house. But do you know just exactly what goes into making the Ultimate Halloween ExperienceTM? The following article is a collection of thoughts from someone who was there from the beginning (and is still trying shake off the after effects) of Britannia Manor 1994.



The happy Von Trapp family visits Britannia Manor.

The spook house really got started last May when Richard called a few friends to discuss Britannia Manor. Most of the people who attended that meeting were coerced, cajoled, and threatened into volunteering for management positions in the spook house.

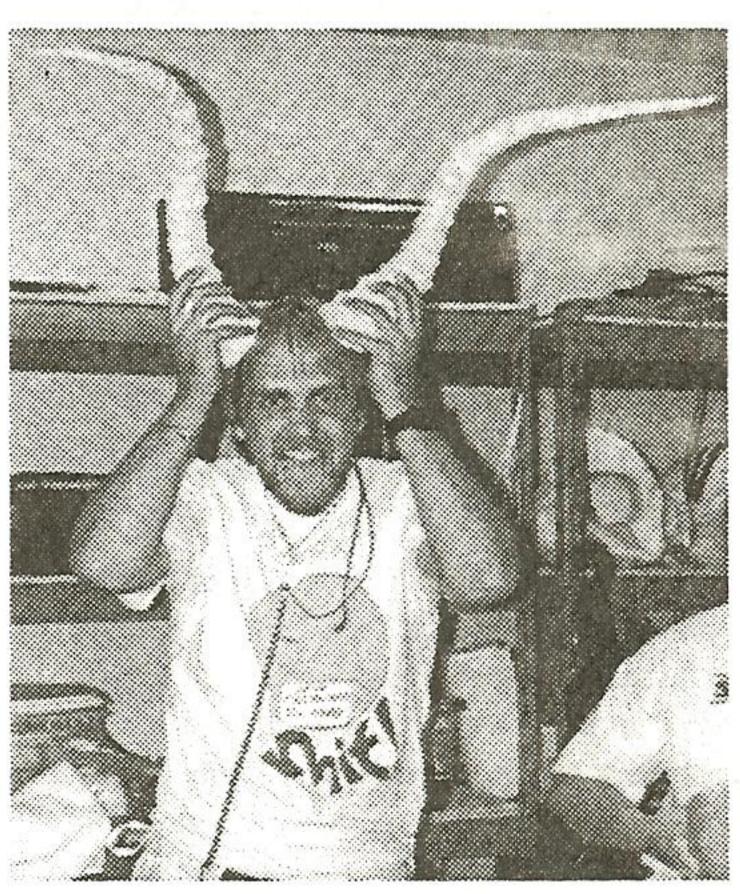
Interestingly, most of the management staff were, or would become, Origin employees (apparently Rich knew that we were gluttons for punishment). At that point, five months prior to its actual running, Britannia Manor began to take shape.

You all know what happened from that point. Richard, and his mad crew of managers, spent the next five months feverishly working on a project, day and night, forsaking friends, family, movies, nights out, and other semblances of a life to the point of mental exhaustion and outright goofiness. Does that sound remotely familiar to anyone? Yes, it's true: Working on the spook house is a lot like crunch mode. Except that the food at the spook house is better.

All kidding aside, working on the spook house is a great deal like working on an ORIGIN game. You wind up working with a variety of wildly talented people who love what they're doing. You get to take part in creating something that complete strangers will enjoy and talk about for years to come. You work insane hours, yet it somehow seems worth it. When it's finished, you can step back, take a look at what you were a part of and take pride in knowing that you helped to create something that is bigger and better than anything of its kind, anywhere in the world. Building the spook house is a lot like making an ORIGIN game, except that the spook house always ships on time.

However, self indulgent pride isn't really the reason that we make spook houses (or games). We build these things because they're fun. If you don't believe that the spook house is fun, ask Trey Hermann. Even though he had a falling out with the Crazy Cart, he still managed to have a great time. Where else but at the spook house could you have Robin McShaffry rub gelatinous goo all over your chest (unless your name is Mr. Mike)? Where else but at the spook house could you watch Jennifer Davis slap a stupid drunk silly (except maybe 6th Street)? Where else but the spook house could you get a chance to call your boss terribly rude names and get away with it? (I didn't mean any of it, Warren. Really!) Where else but the spook house could you watch Mike McShaffry drive a large, wooden cart into a larger, stucco wall, Steve Hemphill try to electrocute himself twice in as many years, or Starr Long and Perry Stokes climbing around in the upper branches of Richard's trees on a windy, rainy, night?

Sure the spook house is a lot of hard work, and many lost hours of sleep, but it is a labor of love. I think that I can speak for just about everybody in saying that I loved (almost) every minute of it.



As if we would make a comment on Richard's sex life.



The flying nun? I think not.

Spotlight: Wing III and Beyond

FROM 1

money, if Wing Commander III is any indication, the results are worth it. An experienced crew and cast bring professionalism, name recognition and high-quality work to the dance. Though the film community doesn't even pretend to understand the technical nature of creating computer games, they're fascinated by our industry and, in the end, their goal's the same as ours – to entertain as many people as possible with each new project.

Producing a movie of any size is difficult under the best of circumstances. When you add to the equation the programming challenges of topping the popular Wing Commander game and the enormous art hurdles of generating hundreds of objects, sets and animations, the result is nothing short of a logistical nightmare.

"Damn, that was a lot of work," says Art Director Chris Douglas. "But we pulled through and hopefully managed to set a new standard for the rest of the artists in this industry."

Generating the tremendous amount of art, code and audio was one thing. Keeping track of it all to make sure everything fit together and nothing fell through the cracks

s another. At the peak of production, four separate ople were engaged full-time in tracking and routing the constantly increasing amount of material.

Right up to the end, the sheer size of a game packed onto 4 CD-ROMs created new challenges. "The hard part about this project is that we have essentially two gigs worth of data," says Director Frank Savage. "The fact that we can even keep track of that two gigs of data and not have each version totally screwed up is something of a miracle."

Simultaneous with the final stages of development,
Origin's marketing department has been banging the drum
for the title at events in New York City, Austin, Los
Angeles and numerous points in between. Meanwhile our
sales department continues to pull out all the stops to make
Wing Commander III the must-have hit of this Christmas
season.

As to what's next for his development team, Chris Roberts will only say, "You haven't seen anything yet."

Who knows, maybe there'll be yet another multi-CD

Interactive Movie under Christmas trees around the world for next year?!

EOM



Randy Buck is ORIGIN's Employee of the Month for November. Randy has been at ORIGIN for three years and during that time has turned the company's audio

department into one of the most respected in our industry. He currently serves as ORIGIN's Senior Audio Engineer.

"A consummate pro who routinely serves above and beyond the course of duty," wrote one colleague who nominated Randy for the honor. Another, who works

on the Wing III team, wrote, "He has had to deal with supervising the details of more music and sound effects than are generally used in most feature length motion pictures. He has done all this with an ever vigilant eye for quality as well as keeping us all on a schedule that allows no room for error."

For Randy, that "ever vigilant eye for quality" was working long before he got to ORIGIN. He had his own audio studio for several years where he produced musical scores for several well-known companies and agencies like WalMart, Texas Tourism and Diamond Shamrock. He also did audio work at the legendary Antone's.

While at ORIGIN, has been responsible for bringing in professional actors to do the speech recordings for games, the first one being Strike Commander.

"I've always been impressed with the spirit of cooperation at ORIGIN," says Randy. "At other places, the competition leads to problems among employees. But here, it's a healthy attitude. Everybody's grouping together. It's really great."

Congratulations, Randy. Keep up the spirit and the great work!!!