

n side

THE NEWS YOU WANT, WHENEVER WE GET AROUND TO IT.

Volume V, Number 3, March 14, 1995
Spotlight
In Ink
Employee of the Month
The Number You Have Dialed3
Don't Try This at IBM4
Pulse Check
The Gospel
Ticker
Point Man
New Hires
The Future



A case of Shiner, a couple gross of CDs, two years to kill: BioForge is not pretty.

Spotligh



Let Loose the Floodgates...BioForge is Coming to Town

by Dana Kaplan

Yes, the floodgates have finally opened and, although not unexpected, everyone is again caught in the "ship before the end of the quarter" syndrome. It all began that fateful morning last Tuesday, when Mark Chandler joined our Pre-PSM meeting in Marketing. Super Wing/Mac, and BioForge were to ship in the quarter. Mark told us in a very Picard-esque tone that EA corporate had told him to "make it so." While the PD teams burned the midnight oil to get the software wrapped up, our team also went into overdrive.

Melissa Mead, writer for all documentation and things paperish, is currently suffering from the plague. Does that stop her?? No! She is writing her way through drafts of the cluebook excerpt, the cluebook itself, ref card, install guide, and playguide AS WE READ THIS. (No, that is not Melissa drinking beer alone in the corner—it is her evil twin Lexina.) "WHAT" you scream in frustration, "are you talking about?" Well, if you follow Melissa's clues exactly as she's written them in the cluebook, you find out at the end of the game that you are she!!!!!! (God help us all).

Jennifer Davis, creative guru #X, has wrapped things up on the manual, and is on to bigger and better things (literally). She just put the finishing touches on the 4-foot standees of Lex that are going into retail stores across the U.S., Germany, and Australia. You'll be able to see them in Computer City and Tower Video, among other locations here in Austin. Jennifer is now working on the cluebook interior.



It's always nice to start off with some awards and honors and this month there are plenty to talk about. Interactive Gaming, the online magazine startup from Computer Gaming World-ex Chuck Miller has awarded Wing Commander III a couple of honors. The game was given an Editor's Choice award and was named Game of the Year for 1994.

"The flight model in Wings of Glory is one of the best ever produced for a flight simulation.

A game that deserves superlatives"

Meanwhile a couple of ORIGIN games will be battling it out for one of CGW's Premier Awards. Both WCIII and System Shock have been nominated in the Best Action category. The winners will be announced in the mag's May issue. Wouldn't it be nice if one of those two could walk away with Game of the Year honors?

Hey, the early reviews on Wings of Glory are coming in and they're looking good. In the April issue of Strategy Plus, editor Steve Wartofsky did nothing but sing the

praises of ORIGIN's latest release. "Yup—it's better than Red Baron," Steve says. "The flight model in WoG is one of the best ever produced for a flight simulation. A game that deserves superlatives."

Overseas, at least one European magazine is in with its report card. "A brilliant game," reports Dean Evans of PC Games in the UK. "Wings of Glory takes you back to the very basics of dogfighting." Dean's grade for WoG reads 87%.

Meanwhile, the same magazine had some quality things to say about another ORIGIN game, System Shock. Editors reviewed the CD version of that game and came away impressed. "Utterly absorbing and engaging," exclaimed the reviewer who gave the game a score of 93%.

Back in the U.S.A., the Austin American-Statesman did a little one-on-one reviewing of SS and Doom 2 in the February 23 edition of XL



Entertainment. Keith Owen took the side of System Shock. "If a game is touted as 'realistic," Owen wrote, "it must offer more than just blowing away the bad guys (and your modem buddies). SS has more, a world of it. Everything is there. I was there. And I plan to go back again."

Okay, what's a coverage article these days without some Wing

III reviews. You want Wing III reviews? You got 'em. In the March issue of Electronic Entertainment, editors anointed the game as their "Game of the Month" and Al Giovetti called it, "A bona fide phenomenon. This state-of-the-art game must-see and a must-play."

Reviewers at Interactive Entertainment, the CD-ROM magazine, had similar things to say about WCIII. "WCIII's movie sequences must be seen to be believed," they gushed. "The cast is superb, the movie sequences are some of the best you're likely to see for a long time, and the action is enough to make you fall out of your chair."

And right up the road in Dallas, Peter Bartholow, continued the WCIII love fest with his review in the Dallas Morning



News. "Wing Commander III offers the best action and drama this side of the Ghorah Khar star system."

Meantime, the Hollywood connection continues to pay big dividends for WCIII. Rex Weiner had a nice feature on Mark Hamill in a recent issue of Variety magazine. Hamill spent plenty of time talking about WCIII and talked about how it's knocked his pal,

George Lucas,' game (Rebel Assault) off the charts. And in the March issue of Home PC, WCIII got a lot of attention story on the convergence of Hollywood and the computation industry.

But it's not just the star power that's winning points with reviewers on WCIII. ORIGIN's translations department got a big pat on the back from the editors at PC Player in Germany. "One can hear that the flawlessly translated German is being spoken by professional dubbing voices. This is the best dubbing ever done by a game company." Congrats are in order for **Kirsten Vaughan** and her translation crew.

Finally, if you haven't been reading the letters to the editor lately in some of the gaming magazines, you've really been missing out. Witness these two found in recent weeks. W.S. Corney wrote to Computer Gaming World and had this to say about WCIII and the state of computer games. "Now there are only two types of computer games: those before Wing Commander III and those after."

In Computer Game Review, there's an ongoing debate in the letters section on whether Wing Commander or TIE Fighter is the better game. I think Joe Folley has finally put this argument to bed. Joe wrote, "TIE Fighter has excitement, Wing Commander has fly-by-your-seat-while-dodging-the-bullets-going-one-thousand-miles-an-hour-strapped-to-the-seat-of-a-plutonium-powered-mega-machine-whiz-your-pants-and-scream-for-mercy kind of excitement. TIE Fight was good, Wing Commander is one-hundred-percent-without a-doubt-the-best-in-the-world-number-one-on-the-list-golden-triad-award-100,000-copies-sold-breaking-records-best-in-the-universe kind of game." Whew!!!!!!!! Thanks Joe, but what do you really think of the game?

The Number Tou Have Dialed...

Expect some positive changes in the way ORIGIN manages and operates its telephone system in the future. The company now has a new telecommunications specialist. She is none other than **Kathie Lambdin** of Networking and Technologies department fame. As of last week Kathie took on her new responsibilities, which now fall under the domain of **Kay Gilmore** and the Studio Services group.



The New Southwestern Belle (Yeah, so sue me).

oversee our phone system? Changing or adding phone lines every time someone moves to another desk or comes aboard as a new employee at ORIGIN is practically a full time job, in and of itself. Now there are plans to upgrade the phone system used by Customer Service to possibly add new features like fax back, where callers could dial in their fax number and automatically receive a fax that has answers to frequently asked questions.

There's talk that ORIGIN may soon go to four-digit extensions. That would enable outside callers to dial a prefix and extension to talk to a person in ORIGIN and it would eliminate the time-consuming system we currently have where a person must dial the main number then the extension before they can talk to a live voice. Sorry Galen, your days as the voice of ORIGIN's telephone may be numbered.

This also means we'll probably be depending less on the folks at Ma Bell and more on Kathie for our phone needs at ORIGIN. For now, Kathie's making a gradual transition into her new responsibilities. She'll still be performing her network services duties until someone is hired to fill her old position. How does Kathie feel about all this, "I'm excited. It's a whole new avenue for me. However, I will miss my 3 every day in the Networking and Technology area.

Goodbye networks...for now, anyways." :)

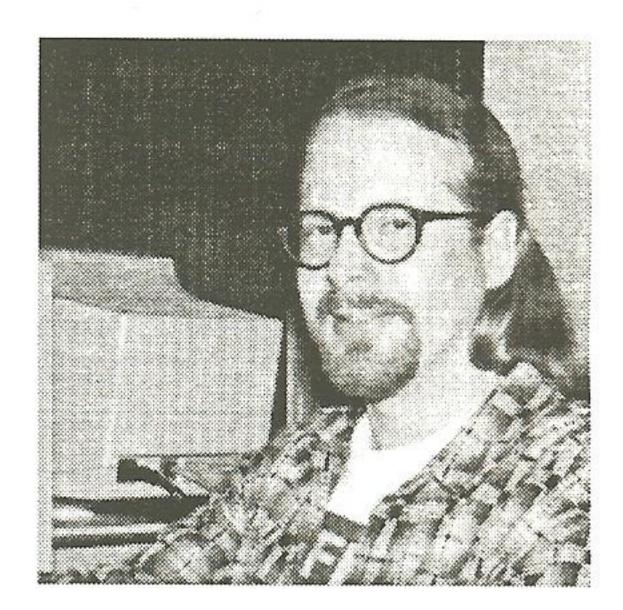
EOM



MARCH

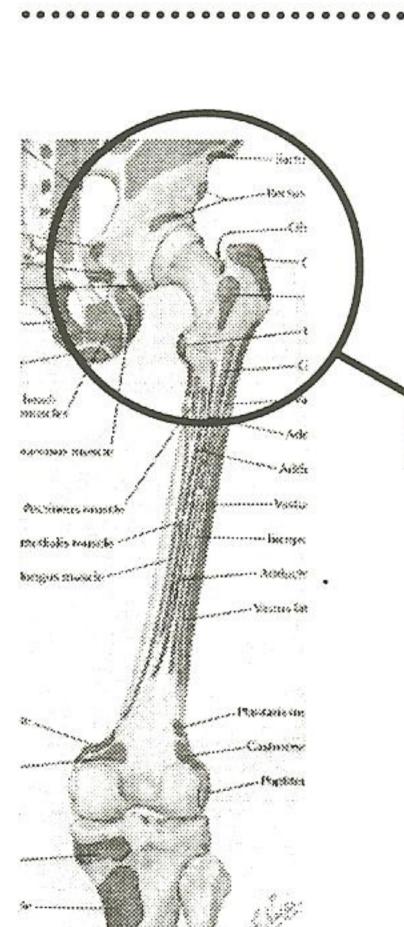
Congratulations to **Bob Frye**—our March Employee of the Month! Bob has been enthusiastically voted in by his coworkers on the BioForge team for his quality

contributions to the artwork of the game, his high level of skill with graphics software, and for his "cando" attitude and general good nature (and of course for always wearing his hat!). Some typical praise of this outstanding graphic artist includes," ...takes challenges head-on...yields spectacular results...his meticulous attention to detail ensures that ORIGIN games will contain some of the best art seen anywhere." Bob is well-known



for unselfishly giving his time to help his colleagues on the team, and richly deserves this month's honors.

Congratulations on all your good work, Bob!



Doer's Profile:

Turn Offs: Dysplasia Turn Ons: Hip Huggers

Last Book Read: Gray's Anatomy

Favorite Musical Group: The Tragically Hip

Favorite TV Show: The Bionic Woman

Best Gift: Sansabelt Pants

Biggest Secret: My Pin

In A Previous Life I Was: An Elbow

Biggest Fear: Cellulite

Don't Try This at IBM

By Patrick Bradshaw

Don't ever let it be said that ORIGIN doesn't appreciate its employees. Witness the welcome home recently given to Frank Savage, Zack Simpson, and Tony Bratton, back from a month-long sojourn at Microsoft. Somebody had been busy doing his or her Siegfried and Roy imitation on all three floors. When the trio returned home last week, they found that some inspired prankster had made their offices disappear. While the medium, sheet rock and paint, was more mundane than the slight-of-hand used by S&R, the result was certainly more entertaining.

Steve Powers thought that perhaps they'd made a mistake, given the fact that Tony wasn't in his office at the time. Said Chris Roberts, "We go to great lengths to provide a good work environment for our employees." Needless to say, each of our embattled travelers is likely keep it closer to home for a while. We all know that the delay of Windows95 has been long so that ORIGIN could develop titles to run on it, but Bill Gates is going to have to wait until these guys feel safe leaving our building to sign off on it.

Meanwhile, retribution has already come to pass. Richard Garriott, who for some reason (he'd never be responsible for a practical joke, would he?) received the blame for the trick, returned home from a trip of his own to find that he'd been snowed in with styro peanuts. Could it be that someone was innocently getting ready for the move and misunderstood the phrase "packing up the office?" Ba-dum-bum.

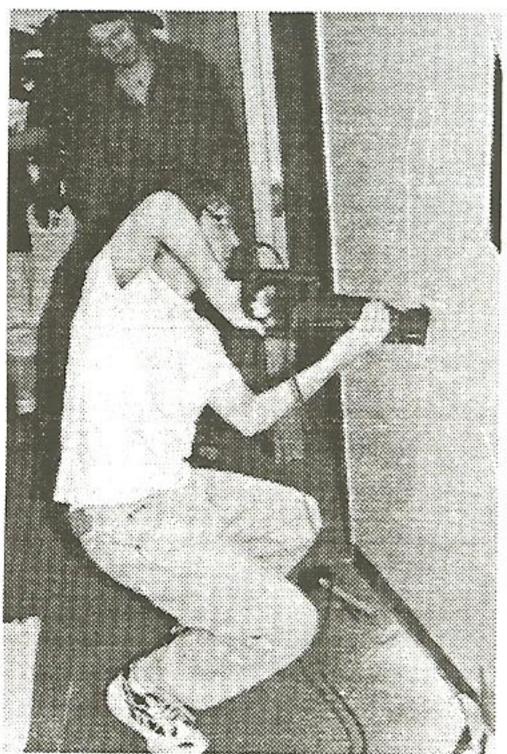
Who knows what evil lurks in the hearts of those responsible for these tricks? Maybe next time the whole building will be gone...



Step #4: Leave your victim with a bigger mess than he left you.



Step #1: Hire professionals.



Step #2: Use the proper tools for the job.



Step #3: Or don't use tools at all.

Caught in the Web

by Perry Stokes, ORIGIN Web Master

By the time you read this article, ORIGIN should have established itself as one of the latest companies to go online via the Internet's World Wide Web. In case you've been living in a cave for the last year and don't know what the World Wide Web is, simply put, it's a graphical interface for navigating around the Internet. No longer do you have to learn an obscure operating system like UNIX and countless programs to use the Internet—Now anyone can take full advantage of what is available in cyberspace with an easy to use point-and-click interface.



"Why won't they leave my office?"

One popular use of the World Wide Web is for companies to rovide online information to their customers. 24 hours a day, 7 days a week you can use the WWW to get in touch with thousands of companies including unlikely ones such as Sears, Goodyear, and even Pizza Hut.

After a long political battle with Electronic Arts, ORIGIN is now online. So far we have an enhanced version of the CD-ROM product catalog complete with screenshots available. In the not-too-distant future you'll be able to do everything from downloading demos of our games to ordering products right online, 24 hours a day. In addition to that, you have a direct E-Mail link to ORIGIN Product Support. Several months from now Electronic Arts will also join with its own Web pages.

To generate interest in our Web site and product line we're going to have an online customer survey where customers will tell us about themselves and randomly selected winners will receive a free ORIGIN game. The surveys will be used to help our marketing and sales departments learn more about our customers. Information about the customers' computer hardware will be forwarded to product development in order to have more information about the kind of systems our customers use to play our games.

To check out ORIGIN's World Wide Web site, point your copy of Netscape or whatever Web browser you're using to http://www.ea.com/origin.html.

Internet, feel free to take advantage of the upcoming Internet Class being offered soon right here at ORIGIN. Check your MS-Mail or contact Tammy Johnson for details.

HOW SOFTWARE COMPANIES DIE

Ed. note: This article was picked off the internet. Orson Scott Card's read on the software industry is interesting, amusing and, in some ways, right on the money.

The environment that nurtures creative programmers, kills management and marketing types—and vice versa. Programming is the Great Game. It consumes you, body and soul. When you're caught up in it, nothing else matters. When you emerge into daylight, you might well discover that you're a hundred pounds overweight, your underwear is older than the average first grader, and judging from the number of pizza boxes lying around, it must be spring already. But you don't care, because your program runs, and the code is fast and clever and tight. You won. You're aware that some people think you're a nerd. So what? They're not players. They've never jousted with Windows or gone hand to hand with DOS. To them C++ is a decent grade, almost a B-, not a language. They barely exist. Like soldiers or artists, you don't care about the opinions of civilians. You're building something intricate and fine. They'll never understand it.

BEEKEEPING

Here's the secret that every successful software company is based on: You can domesticate programmers the way beekeepers tame bees. You can't exactly communicate with them, but you can get them to swarm in one place and when they're not looking, you can carry off the honey.

You keep these bees from stinging by paying them money. More money than they know what to do with. But that's less than you might think. You see, all these programmers keep hearing their parents' voices in their heads saying "When are you going to join the real world?" All you have to pay them is enough money that they can answer (also in their heads) "Geez, Dad, I'm making more than you." On average, this is cheap.

And you get them to stay in the hive by giving them other coders to swarm with. The only person whose praise matters is another programmer.

Less-talented programmers will idolize them; evenly matched ones will challenge and goad

GOTO 7

The Gospel



The Quiz

- The Runners are contracted through an outside company for their services.
- 2. The date of the Company Picnic is August 5th.
- If you work on the Company Cookouts, you get free dessert!
- 4. The Training Room is available to any employee of ORIGIN who needs to use it.
- 5. When you bring in a guest, you can just take them straight up to your area.
- 6. Our Home Page WWW site is "origin.ea.com"
- 7. Doer's Profiles are a longstanding tradition at ORIGIN.
- 8. Richard Garriott will NOT be doing his spook house this year.
- Anyone in ORIGIN can hold a Brown Bag seminar at lunch.
- 10. The Point man is a woman.

The Answers.

- 1. BS. The Runners are completely maintained through ORIGIN. If you need their services, just Email ML RUNNERS.
- 2. Fact. Make your holiday reservations now! The location will be announced soon, but expect a LOT of water!
- 3. BS. Actually, you get a free hamburger, free drinks, AND a free dessert!
- 4. Fact. The Training Room was built for employees of ORIGIN to better themselves. If you need to schedule use of the room, contact Tammy Johnson at ext. 506.
- 5. B.S. Actually, you must sign them in, get them a visitors badge, and keep track of them. An employee should be with a guest at all times in the building, due to security reasons.
- 6. Fact. Our WWW site went up this week, although it needs people to write pages for it. Perry Stokes is currently preparing a Brown Bag (or a class) on this topic.
- 7. BS. Although they've been used for some time at EA, they are a recent addition to ORIGIN.
- 8. Fact. He only does his spook houses every other year, and this is his 'off' year. He claims there won't be another one... At least not at HIS house! Maybe you could let him hold the next one at your place..
- 9. Fact. All you have to do is prepare your topic, and send out a mail. That's all there is to it. Just make sure to remind people of the dates. ORIGINites tend to be a little forgetful about these things.
- 10. Hmmm... That one's a tough one. No really, it's BS.
 The Point Man is, in fact, Galen Svanas. You can
 Email your questions directly to him, or to the Point of Origin Email address.

Bioforge

FROM 1

Trey Hermann, creative guru #Y, who created for us the green cactus artwork (or is that Lex flipping us off?), has been busy with the ref card, a new sell sheet, and "a lot of the German sheist." (I did not make that up.)

Al Carnley, creative guru #2-eyes (he just got contacts), has been working really hard with the playguide, BioForge buttons (I want one, I want one), the demo CD label, and who can forget that lovely box back so beautifully displayed in reception?

Robin McShaffry, creative guru of reception et. al., is working on the install guide and lending a helping hand wherever needed.

Catherine Cantieri, creative guru #Z, has had her hands in Ze French manual, and is currently working on the cluebook cover. She also brought to us the beautifully crafted CD label and inlay.

Eileen McKeon-Butt has been busy working with David Swofford, getting reviews planned for BioForge and getting reprint rights for previews so that we can include them in the Silver Bullet mailing to the retailers. (Sales feel that if we get everyone drunk enough, they'll buy, buy, buy.)

We in Product Marketing (Galen, Brian and I) have been busy working on getting the standees in stores, materials produced, mailings organized, demos on magazines (May PC Gamer, May CD-ROM Today, June Computer Life, and June Electronic Entertainment), additional monies from Jennie (yippee!) and extra ads in magazines – all without forgetting any of our other titles!!! Carol Gregg is helping BioForge out with sales-related mailings 'n such.

Let there be no mistake ... BioForge will be ready to ship – with or without the software! <vbg>

Ticke 1



Point Mai



Dear Point Man:

I keep hearing "Corporate Culture this" and "Corporate Culture that." What the heck does Corporate Culture have to do with anything? I'm just curious, because I don't even know if ORIGIN has a Corporate Culture.

Signed,

UnCultured

Dear UnCultured,

Yes, indeed, ORIGIN does have a Corporate Culture, but it sure has changed. Heck, when the old Point Man drew his first paycheck, he was employee #60 and knew everybody by name. Nowadays, you don't know if the person in the next bathroom stall is a fellow employee or a bomb-laden terrorist. That hasn't escaped the notice of employee #1, Richard Garriott. He's put together a pretty exhaustive chronology of the changing Corporate Culture here, and now he's trying to figure out where it should go in the future. You can pick up a copy of his paper at the front desk, then check out his Corporate Culture Brown Bag next Tuesday (the 14th).

)ear Point Man:

Are we at a stage were you might want to field suggestions for the new building on 2222? I would like to specify things like "lots of quad plug sockets," "more localised A/C control," "underground parking," you know the kind of thing. Just wanted to know if it was timely yet to think about this stuff yet way too early. We could at least start to collate our suggestions into one place.

Signed, Occupant

Dear Occupant,

I pitched this one to Building Super Jeff Hillhouse, and he says to "start such communication immediately through your supervisor/manager/dept. head (whoever will listen). Use email and cc: me. I am open to any and all suggestions!" While we're at it, then...how about a wetbar on every floor?

Dear Point Man:

I got your 'virtual joystick' right here, pal! :> Signed,

(Name withheld by Point Man)

S. Print this, to the horror of everyone, please.

Dear (Name withheld by Point Man), Kiss my virtual ass!

Beekeeping

FROM 5

one another; and if you want to get a good swarm, you make sure that you have at least one certified genius coder that they can all look up to, even if he glances at other people's code only long enough to sneer at it. He's a Player, thinks the junior programmer. He looked at my code. That is enough. If a software company provides such a hive, the coders will give up sleep, love, health, and clean laundry, while the company keeps the bulk of the money.

OUT OF CONTROL

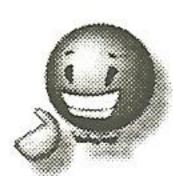
Here's the problem that ends up killing company after company. All successful software companies had, as their dominant personality, a leader who nurtured programmers. But no company can keep such a leader forever. Either he cashes out, or he brings in management types who end up driving him out, or he changes and becomes a management type himself. One way or another, marketers get control. But...control of what?

Instead of finding assembly lines of productive workers, they quickly discover that their product is produced by utterly unpredictable, uncooperative, disobedient, and worst of all, unattractive people who resist all attempts at management. Put them on a time clock, dress them in suits, and they become sullen and start sabotaging the product. Worst of all, you can sense that they are making fun of you with every word they say.

SMOKED DUT

The shock is greater for the coder, though. He suddenly finds that alien creatures control his life. Meetings, schedules, reports. And now someone demands that he PLAN all his programming and then stick to the plan, never improving, never tweaking, and never, never touching some other team's code. The lousy young programmer who once worshiped him is now his tyrannical boss, a position he got because he played golf with some sphincter in a suit. The hive has been ruined. The best coders leave. And the marketers, comfortable now because they're surrounded by power neckties and they have things under control, are baffled that each new iteration of their software loses market share as the code bloats and the bugs proliferate. Got to get some better packaging. Yeah, that's it.

Pew Hires



This month's crop includes seven new regular full-time and "upgrade" employees, along with ten (!) promotions (see below). Bruce Gilmore has signed on as an Advanced Software Engineer working in Sean Kelley's Network and Technology Services (NATS) group. Bruce was formerly a Systems Analyst with the Texas Classroom Teachers' Association, and we're glad he's decided to bring his skills to ORIGIN! Welcome on board Bruce!

Michael Morlan has joined us a Senior Graphic Designer, working in Warren Spector's group. Michael formerly worked as a freelance designer and animator, and decided to come here to ORIGIN when he saw our great Ping Pong table in the break room. Besides Ping Pong, Michael also enjoys acting and volleyball, and has the distinction of collaborating on the first album of the Latin band, "Los Chamacos." Glad to have you here, Michael!

A welcome addition to the Confederation is Madeleine Fox, the new Executive Administrative Assistant reporting to Chris Roberts. Madeleine is a former resident of LA, and attended UCLA before moving to Austin. Madeleine enjoys bicycling and hiking and hopes to drag some ORIGINites away from their computers to get some fresh air with her (good luck Madeleine!! ;-)).

Another new addition to the team is Allan Zelsman, an Advanced Graphics Specialist working in Eric Hyman's group on the Prowler team. Welcome to the gang Allan!

And last, but not least, are three transfers of truly outstanding temps who have become regular full-timers (God, what would we do without them?!): Eileen McKeon Butt, Robin McShaffry and Catherine Cantieri. Eileen is working for David Swofford in Media Relations as an Associate Publicist. She comes to ORIGIN from the frozen Northeast, where she worked as a Marketing Analyst at Stratus Computer. Her favorite hobbies include gaming, reading, travel, and flaming people on the onlines ;-). Robin (a.k.a. Mrs. Mike) is working as a Creative Services Assistant in Craig Miller's group. Robin has done freelance graphic design for a while, and prior to that worked at Sematech. Cathy has also signed up with Craig's group as a Graphic Designer, and has worked as a publishing contractor in the past. Cathy, whose favorite color is black, enjoys gaming, dogs, and stalking Wayne Baker (not necessarily in that order). Her motto in life is, unfortunately, unprintable. We are grateful to have this elite triad of talent in our very own Marketing department—welcome!!

Movin' on Up!

This month we'll begin highlighting those hardworking ORIGINites who have the distinction of being recently

The Future



March		
14	Company Brown Bag Lunch	Cafeteria
14-16	SXSW Multimedia Festival	Hyatt Regency Hotel
24-26	ECTS	London
31	Product Review	Detention Hall
April		
3	Company Brown Bag Lunch	Cafeteria
7	Company Happy Hour Zack Simpson's group	TBA
22-25	Computer Game Dev. Conf.	Santa Clara, CA
24-27	Spring Comdex	Atlanta, GA
58	Product Review	Detention Hall
Мац		
1	Company Brown Bag Lunch	Cafeteri
5	Company Happy Hour Warren Spector's group	TBA
11-13	Electronic Entertainment Expo	Los Angeles, CA
26	Product Review	Detention Hall

promoted. Following is our ten most wanted list, along with their new titles:

Darin Henley	Assistant Producer I
Rob Irving	Assistant Producer I
Chris Olivia	Senior Graphic Designer I
JC Combs	Senior Graphic Designer I
Bruce Lemons	Senior Graphic Designer II
Jeff Everett	Project Director II
Mark Vearrier	Senior Graphic Designer I
Beverly Garland	Senior Graphic Designer I
Terry Manderfield	Graphic Designer
Whitney Ayres	Senior Graphic Designer I

Farewell

And finally, let's wish goodbye and best wishes to our friends who have recently left ORIGIN:

Jean Marc Chemla, Tim Ray, Larry Russell and Gary

Stottlemyer.

